



Module 1 Activity: Matching Services Answer Key

Assign letter(s) to the space provided for each service. Each choice may be used more than once. Your choices are:

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|-----------------------------|----------------------------|----------------------|-------------------------------|
| a. Commercial accommodation | b. ESSD, EPC, or designate | c. Emotional Support | d. Volunteer/Staff Management |
| e. Meals Distribution | f. Group lodging | g. Special Needs | h. Multicultural |
| i. Level 3 response | j. Check In/Out | k. Reception centre | l. Safety |

- a 1. What is the preferred accommodation choice for meeting evacuees' lodging needs besides having them stay with friends or family?
- k 2. What type of facility receives evacuees and provides registration and referral services to persons affected by a disaster?
- c 3. What service provides assistance for evacuees and responders who are distraught?
- d 4. What service trains walk-in volunteers?
- l 5. What service implements worker care measures?
- g 6. What service provides assistance to a senior with diabetes?
- f 7. What type of facility has been adapted to provide shelter style accommodations for large numbers of people who have been displaced from their homes as a result of an emergency or disaster?
- b 8. Who can activate the ESS plan?
- i 9. When is GL usually activated?
- e 10. What service provides food and beverages for residents and responders?
- h 11. What service provides assistance to a person who only speaks Spanish?
- g 12. What service provides assistance to someone who uses a wheelchair?